

DELIVERY POLICY

General Information

All orders are subject to product availability. If an item is not in stock at the time you place your order, we will notify you and refund you the total amount of your order, using the original method of payment.

Delivery Location

Items offered on our website are only available for delivery to addresses in the United States. Wine orders cannot ship to: Alabama; Arkansas; Delaware; Kentucky; Maine; Maryland; Massachusetts; Mississippi; Montana; New Jersey; Oklahoma; Pennsylvania; South Dakota and Utah.

Merchandise is offered to all states.

Delivery Time

An estimated delivery time will be provided to you once your order is placed. Delivery times are estimates and commence from the date of shipping, rather than the date of order. Delivery times are to be used as a guide only and are subject to the acceptance and approval of your order.

Unless there are exceptional circumstances, we make every effort to fulfill your order within [15] business days of the date of your order. Business day means Monday to Friday, except holidays. Please note we do not ship on Sundays.

Date of delivery may vary due to carrier shipping practices, delivery location, method of delivery, the items ordered, weather conditions or other unforeseen carrier issues. Products may also be delivered in separate shipments.

Shipping Costs

Shipping costs are based on the weight of your order and the delivery method. To find out how much your order will cost, simply add the items you would like to purchase to your cart, and proceed to the checkout page. Once at the checkout screen, shipping charges will be displayed.

Damaged Items in Transport

Castle Creek Winery is not responsible for wine damage after it leaves the winery. This includes weather conditions being too hot or cold within the area it is being delivered.

If you have questions about the delivery and shipment of your order please contact us immediately at 435-259-3332.